

Customer Care

Confidence in the construction of your new D.O. Allen home is your greatest asset. D.O. Allen Homes offers our customers peace of mind by offering 10 years of outstanding protection on their new home through Quality Builder's Warranty Corporation. In your new home you will receive quality construction, outstanding warranty protection and award-winning customer service.

Your Customer Service Representative is:
TOM HAILEY

To schedule an appointment, please call:
(804) 323-1362 ext. 109
Toll Free (866) 362-5536 ext. 109

*Appointments are scheduled
Monday - Friday 8:00 a.m. - 4:00 p.m.*

For non-emergency questions or to check the status of an inquiry, you may email:
CustomerCare@DOAllenGroup.com.

Emergency Service

For Emergency Service involving plumbing, heating, or Electric, please call:

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|-----------|-----------------------------|----------------|
| Plumbing: | Foster Plumbing & Heating | (804) 794-0912 |
| Heating: | Automated Air Systems | (804) 353-9111 |
| Electric: | Adams Electrical & Security | (804) 883-6988 |

For after hours emergencies NOT involving plumbing, heating, or Electric, call (804) 400-4929



www.DOAllenHomes.com

Building Quality Homes Since 1975